

END USER LICENSE AGREEMENT

IMPORTANT! READ CAREFULLY: IMPORTANT!—READ CAREFULLY: This End-User License Agreement (“EULA”) is a legal agreement between you (either an individual or a single entity) and SSD Enterprises, Inc., a Florida limited liability company, regarding your use of the Court Reporting and Captioning at Home Program accompanying this EULA, which includes associated media and Court Reporting and Captioning at Home Internet-based services (collectively, “Program”). Your purchase, or purchase on your behalf, of the Program and/or use of the Program indicate your agreement to this EULA. Your agreement to these terms is required for use of any Court Reporting and Captioning at Home products or services.

GRANT OF LICENSE. SSD Enterprises, Inc. grants you a non-exclusive, non-transferable license to use and access the Program for your own personal use. SSD Enterprises, Inc. further grants you the following rights throughout the duration of your training in the Program, provided that you comply with all terms and conditions of this EULA:

- E-mail Support
- Internship placement assistance
- Updates to media
- Certification preparation
- CAT Program
- Steno dictionary
- Job placement assistance

INTERNATIONAL STUDENTS’ INTERNSHIP AND JOB PLACEMENT ASSISTANCE ARE BASED UPON WHAT IS AVAILABLE IN THEIR COUNTRY/AREA AT THE TIME THE STUDENT COMPLETES THEIR TRAINING.

Student understands SSD Enterprises, Inc. is a self-paced, online training program based upon a student’s ability to memorize, dexterity, and the number of hours they can practice most days. Typical student’s average 18-24 months, but may take longer or be completed more quickly.

SSD Enterprises, Inc. reserves the right to modify, add or delete any components of the “Program” at any time without notice. Components of the “Program” may not be reproduced and/or shared in any manner including but not limited to digital files, copy machine, audio/video recordings either via the internet or physical hard copies.

NO RESALE, SUBLICENSE, TRANSFER OR REFUND. You may not resell, sublicense, or in any way transfer your rights to use or access any portion of the Program. Once your order has shipped, there is no return or refund by SSD Enterprises,

Inc. for any reason. This EULA does not apply to steno machines. Steno machines are OWNED by the student and may be sold, traded, or disposed of in any fashion by the student. Machines loaned to students by SSD Enterprises, Inc. are the property of SSD Enterprises, Inc. and may not be sold, traded, or disposed of in any fashion by the student.

RESERVATION OF RIGHTS AND OWNERSHIP. SSD Enterprises, Inc. reserves all rights not expressly granted to you in this EULA. The Program is protected by copyright and other intellectual property laws and treaties. SSD Enterprises, Inc. or its suppliers own the title, copyright, and other intellectual property rights in the "Program". The "Program" is licensed, not sold.

TERMINATION. Without prejudice to any other rights, SSD Enterprises, Inc. may terminate this EULA if you fail to comply with the terms and conditions of this EULA. If a student attempts to sell, share, trade, or dispose of any CRAH Program components in any fashion; or if a student trains through a different entity/school/program/or individual, all training by SSD Enterprises, Inc. is terminated; the student will be removed from the Student Platform; and all components must be returned to SSD Enterprises, Inc.

EXCLUSION OF CERTAIN DAMAGES. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL SSD ENTERPRISES, Inc. OR ITS SUPPLIERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, PUNITIVE, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR FOR NEGLIGENCE) ARISING OUT OF OR IN ANY WAY RELATED TO THE USE OF OR INABILITY TO USE THE PROGRAM, THE PROVISION OF SUPPORT OR OTHER SERVICES, INFORMATION, SOFTWARE, AND RELATED CONTENT THROUGH THE PROGRAM, OR OTHERWISE ARISING OUT OF THE USE OF THE PROGRAM, EVEN IN THE EVENT OF THE FAULT, TORT (INCLUDING NEGLIGENCE), MISREPRESENTATION, STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY OF SSD ENTERPRISES, Inc. OR ANY SUPPLIER, AND EVEN IF SSD ENTERPRISES, Inc. OR ANY SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

APPLICABLE LAW. This EULA is governed by the laws of the State of Florida.

ENTIRE AGREEMENT; SEVERABILITY. This EULA (including any amendment to this EULA which is included with the Program) is the entire agreement between you and SSD Enterprises, Inc. relating to the Program and the support services (if any), and supersedes all prior or contemporaneous oral or written communications, proposals and representations with respect to the Program or any other subject matter covered by this EULA. If any provision of this EULA is held to be void, invalid, unenforceable or illegal, the other provisions shall continue in full force and effect.

